

Hilton Website Integration Guide

Events Page

Value Drivers: Event Bookings | Group Bookings | Site Tours

Product Tiers: SalesHub Starter | SalesHub Pro

Overview

Hilton properties can upgrade their Events pages by embedding immersive 3D and visual content using **SalesHub Starter or Pro**. This integration allows planners to explore connected meeting spaces through self-guided virtual tours, increasing clarity, engagement, and group booking momentum.

Benefits:

- Go Beyond the Capacity Chart: Help planners understand flow, layout, and ambiance in a way specs alone can't convey.
- **Deliver Virtual Site Tours, Instantly:** Give planners a quick, self-guided look at your meeting spaces—helping them assess fit and flow right from the listing.
- Inspire Confidence: Virtual tours provide clarity and transparency, helping
 planners visualize their meeting space and feel more confident in choosing your
 property over others.
- Accelerate Event Inquiries: With fewer questions and more clarity upfront, planners are more likely to reach out and move forward, faster.
- **Drive Group Bookings:** When planners can see how their groups will fit into your space, they're more likely to secure your venue for larger events.



Step-by-Step: Creating Your Link

Step 1: Create the Experience

Use SalesHub Pro to:

- Create a multi-asset experience that aligns with the spaces featured on your Events page:
 - Meeting & Event Spaces
 - o Focus on 360s, 3D Models & CGI setups
 - Customize asset arrangements to match your narrative or key selling points
- Title the Experience Distribution Hilton Website Events Page
- Open Experience settings to turn off the Property Info Card & Digital Business Card, then lock the Experience

Use SalesHub Starter to:

- Choose one immersive asset
 - Typically your most comprehensive 3D model of your meeting space

Step 2: Copy Your Link

For Experience Links:

- Click the Share icon on the Experience
- Click Copy

For Single Assets:

- Open the specific asset modal in your asset library
- Click the drop down arrow next to **Channel Distribution**
- Click the **Copy** button next to **Link**

Step 3: Submit via Hilton Content Gateway

Once your link is ready, follow this procedure:

- Log into **The Lobby**
- Click My Apps/Reports
- Click Content Gateway
- Select Request a Service
- Click Property Content Management
- Choose **Dining** or **Event Content**
- Complete the submission form and paste your virtual tour link
- Click Submit



Experience Settings Configuration

Apply these settings to your **SalesHub Pro** experiences in app:

| Settings | Recommended Status |
|-----------------------|--------------------|
| Menus | Hidden |
| Property Info Card | Disabled |
| Digital Business Card | Disabled |

^{*}Experience settings can be accessed by clicking the Settings Icon to the left of your experience title.

Recommended Content Types

| Content Type | Why It Works |
|--------------------|---|
| Enhanced 3D Models | Let planners "walk through" the space virtually |
| 360° Photos | Offer a highly realistic, detailed view of spaces and setups |
| CGI Setups | Visualize event layouts without having to stage your room during the photoshoot |
| Video Productions | Engage audiences with dynamic walkthroughs |

These formats help planners visualize your space, assess fit, and accelerate engagement.

Placement Best Practices

- Whenever possible, use a pop-up modal to keep the user on your website. This
 ensures a faster, smoother experience
- Avoid opening new tabs or embedding the experience directly on the page, as these methods can slow down load times and disrupt the flow of engagement
- Use consistent CTAs ("Take a Virtual Tour") to indicate interactivity



Make Sure Your Virtual Tours Work Seamlessly

To ensure your platform content loads quickly and works smoothly on your website, we recommend sharing a quick list of approved web domains with your IT team. This helps make sure your virtual tours, booking links, and interactive experiences display the way they're intended—without being blocked or slowed down by network filters.

One key domain to include is https://visitme.co, which powers many of your tour links.

You can find the full list of recommended domains to allow here.

Need Help?

If you're unsure which assets to include, or how to generate your experience link, contact your Customer Success Manager.